



## Quotes of the day

Don't **blame** people for disappointing you, blame yourself for expecting too much from them. - Anonymous

#### **MODULE 8**

(1) PRONUNCIATION	Sound of /prəʊ/ - process / prəʊses/ - protein / prəʊtiːn/ - pro forma / prəʊ 'fɔː(r)mə/ - prohibit /prəʊ 'hɪbɪt/ - pro bono / prəʊ 'bəʊnəʊ/ - progress / prəʊgres/ Alert *procurement /prə kjʊə(r)mənt/
(2) ARTICULATION	or
(3) COMMUNICATION	Solution : High Expectations, Low Attachments
Social English (SE)	How to say "I am not happy with…" (disappointed) How to respond
Expressing Emotions (EE)	Expressing disappointment - I am disappointed.
Corporate English (CE)	Scheduling and rescheduling appointments



## ACTION PLAN

\*Refer to the lesson in Expressing Emotions

- 1) In your *Journal*, write 3 *disappointments* as of high *attachments*.
- 2) Write 3 things that you are grateful for today.
- 3) Share your Gratitude.

### **SONGs & RESOURCEs**

- 1) 10000 Reasons (for Christians) https://www.youtube.com/watch?v=p4PmiOBkxH4
- 2) Let you down NF https://www.youtube.com/watch?v=IYkIJPWSywE
- 3) I'm sorry I'm a disappointment Night Core <a href="https://www.youtube.com/watch?v=x4paMhEYS1s">https://www.youtube.com/watch?v=x4paMhEYS1s</a>





## **COMMUNICATION: Social English**

Part 1:	
How to say "I am not happy with"	
1) Using "I am not happy"	
I am not happy I am dis	sappointed that you are not
working on it.	,
I am not happy	Please speak to me nicely.
Even though you are not happy with me, please ca	lm down. We can talk about it.
I am not happy with you	·
2) Using "Could you"	
I don't really like your tone. Could you	?
I don't know why you react this way. Could you	
Could yout	
3) Using "I wish you"	
I wish youn	icely.
I wish you are (adj.)	
I know you are not in a good mood. I wish to talk to	you
Part 2	
How to Respond to "I am not happy with"	
I'm sorry for	I will work on it.
I'm sorry for	Let me calm down.
I'm sorry for	Please forgive me.
I'm sorry. I should not talk to you like this.	
I'm sorry for	_schedule. I had an emergency.
I'm sorry. This will not happen again.	





## **COMMUNICATION: Expressing Emotions**

## **Expressing Disappointment**

Vocabulary	Application (Sentences)
1) disappoint (verb) 1 to make someone feel unhappy 1 because what they hoped for 1 did not happen OR 1 was not as good 1 as they expected.  1) disappoint (verb) 1 d	He did his best not <i>to disappoint</i> his parents.
2) disappointed (adjective)	<ul> <li>→ I am disappointed with him.</li> <li>→ He is disappointed with his son's academic performance.</li> </ul>
3) disappointing (adjective)	<ul> <li>→ He thinks that it <i>is disappointing</i> to see his son's poor result.</li> <li>→ He thinks that his son's academic result <i>is disappointing</i>.</li> </ul>
4) disappointment (noun)	He thinks that his son's academic result <i>is a disappointment</i> .

Areas of disappointments	Application (Sentences)
Mistakes	Sam's mother was disappointed with his ignorance. He did not take the responsibility to rectify the mistake.
Time	I am disappointed with him.
	→ He has been <b>changing our appointment</b> timing for the 3 <sup>rd</sup> time now.
	→ He has <b>rescheduled</b> our meeting for more than 3 times.
Solution: High expectations, Low attachments	

## ACTION PLAN

- 1) In your Journal, write 3 disappointments as of high attachments.
- 2) Write 3 things that you are grateful for today.
- 3) Share your Gratitude.





# **COMMUNICATION: Corporate English**

Scheduling Appointments or Meetings
I/We would like to  I/We would like to arrange an appointment/meeting with you.
", we would like to alrange an appointment/meeting with you.
Would you on Monday at 1p.m.?
Would Monday at 1p.mfor you?
Let me know when Let me know whether you are available on Monday at 1p.m.
Let me knowso that I can arrange an appointment with you
Rescheduling Appointments or Meetings
I'm sorry that we needour appointment/meeting. Would you be available on (day/date) at (time)?
I'm sorry that I will not be able to meet you at (time). I have an emergency. I will
contact you again to Sorry for any inconveniences caused.
A few people will not be able to attend the meeting. We willit to (day/date) at (time).