



Quotes of the day

- 1) Sometimes you win, sometimes you learn - Blair Singer
- 2) If you want to succeed, double the failure rate. – Tom Watson, founder of IBM.
- 3) How you handle success is as important as how you handle failure. - Blair Singer

MODULE 9

(1) PRONUNCIATION	Sound of /kə/ - compete /kəm'pi:t/ - compare /kəm'peə(r)/ - complete /kəm'pli:t/ - communicate /kə'mju:nikeɪt/ - compassion /kəm'pæʃ(ə)n/
(2) ARTICULATION	_____ or _____
(3) COMMUNICATION	Solution : Change your Perspectives
Social English (SE)	How to Say “I dislike it” or “I prefer...” How to respond
Expressing Emotions (EE)	I am frustrated but I persist and persevere .
Corporate English (CE)	Providing Feedback – Negative / Comment



ACTION PLAN

*Refer to the lesson in **Expressing Emotions**

- 1) In your **Gratitude Journal**, write 3 things **that you are** frustrated **using “even though...”**. Change your **perspective** and look at the brighter side.
- 2) Write 3 things that you are grateful for today.
- 3) Share your Gratitude.

SONGS & RESOURCES

- 1) Fight Song – Rachel Platten
<https://www.youtube.com/watch?v=XbxNtPiCBK8>
- 2) Titanium
<https://www.youtube.com/watch?v=1UIRlbpYTwk>
- 3) Never give up (based on true story)
<https://www.youtube.com/watch?v=kZIXWp6vFdE>



COMMUNICATION : Social English

Part 1:

How to say "I dislike it"

1) Using "I dislike..."

- I dislike it.
 - I dislike _____.
 - I dislike how you _____.
- (did not listen to what I said)

2) Using "I prefer...to..."

- I prefer _____.
- I prefer _____.
- I prefer _____.

Common Mistakes	Correct English
I prefer A <i>than</i> B.	I prefer A <i>to</i> B.
I prefer <i>have</i> A.	I prefer <i>having</i> A.

3) Using "I don't ..."

- I don't _____.
- I don't _____.
- I don't _____.
- I don't think it is _____ . (I don't really like it.)

4) Using "Even though..."

- Even though his idea is good, I _____.
- Even though he does not like it, I _____.
- Even though he dislikes my idea, I _____.

Common Mistakes	Correct English
I went out <i>eventhough</i> it rained.	I went out <i>even though</i> it rained.
Even though it was a good advice, <i>but</i> I did not follow.	Even though it was a good advice, I did not follow.
Even though he does not like it, <i>but</i> I proceeded.	Even though he does not like it, I proceeded.

Part 2

How to Respond

- OK. That's your *choice of* _____.
- It's OK. You _____ *the right* to your comments.
- Oh, it's alright. We have *a different taste / liking /* _____.
- Thank you for _____ *your opinion*. I would still think it is a good idea.

**COMMUNICATION : Expressing Emotions****Expressing Frustration**

Vocabulary	Application (Sentences)
1) frustrate /frʌˈstreɪt/ (verb) : to make someone feel annoyed and impatient by stopping or preventing the person from doing something	→ Being a perfectionist , she has always been frustrated .
2) frustration /frʌˈstreɪʃ(ə)n/ (noun) : : an annoyed feeling stopping or preventing something from getting something done.	→ She shouted in frustration , “Why are you so slow?”
Solution: Change your Perspectives (<i>how you see things</i>)	

1) Using “I’m frustrated ...”

- I’m frustrated _____ I **persisted** and **persevered**.
 → I’m frustrated as _____ to get it done soon.
 → I’m frustrated that _____.
 → I’m frustrated with the result. This is not what I want.
 I should _____.

2) Using “I’m mad / angry ...”

- I’m mad at myself as I failed.
 → I’m mad / angry at myself for _____ too early.
 → I’m mad at myself for _____.

3) Using “Even though...”

- Even though I failed, I **persisted** and **persevered**.
 → Even though I was **frustrated** with him, I choose to forgive him.
 → Even though I am mad at myself, I _____ myself.
 → Even though I am angry, I _____ myself.

**ACTION PLAN**

- 1) In your *Gratitude Journal*, write **3 things** that you are **frustrated** using “**even though...**”. **Change your perspective** and look at the brighter side.
- 2) Write 3 things that you are grateful for today.
- 3) Share your Gratitude.

**COMMUNICATION : Corporate English****Part 1:****How to Give a Comment (Indirect Criticism)****1) Using “May I suggest...” (very polite manner)**

→ May I suggest you _____?

→ May I suggest you _____?

→ The presentation was good. However, may I suggest you _____?

2) Using “I would suggest you ...” (giving advice/suggestion)

→ I _____ to have more practice.

→ I _____ to improve on your English pronunciation skills.

→ The presentation was good. I _____ to speak louder.

3) Using “It would be...(adjective)” (highlighting areas of improvement)

→ It would be _____ (adj.) if you can speak louder.

→ It would be _____ (adj.) if you can explain and elaborate on the points.

→ I would be _____ (adj.) if you can allow the audience to ask questions.

4) Using “You need...” (to be used in more serious context)

→ You need to work on it.

→ You need to speak louder.

→ You need to have more practice.

→ You need to _____

→ You need to _____

→ You need to _____

5) Using “You should...” (to be used in more serious context)

→ You should _____ louder.

→ You should _____ more practice.

→ You should _____ doing the research.

→ You should _____ on the points.

Part 2**Receive - How to Respond to a Feedback**

→ Thank you. I will work on it.

→ Thank you for the suggestion.

→ Oh, I did not realise that. Thank you for the feedback.

→ Thank you for the feedback. I know what I need to work on now.

→ Thank you for the feedback. It is really nice to hear that suggestion.